



Money Back Guarantee

Guarantee

The Kinetic Education Maths Wiz program was developed by Australians to support the curriculum. We are confident that the educational material is appropriate to the needs of young Australians and will benefit your children, provided that they use it correctly. We are also confident that weak, average and extended students can benefit from the program.

If you are concerned about your child's progress, you must not hesitate to contact our customer support line or our tutor help line. Remember that your children can even contact the tutor for homework help. Indeed, we have a support team of experienced teachers and technicians who will be happy to help with your educational or technical problems. We are sincerely committed to helping our customers. In fact, we are so confident that your child will achieve positive results using the Kinetic Education programs, that we guarantee a full refund if there is no improvement within the first 12 months of purchase, subject to the following terms and conditions.

Terms and conditions:

- (1) In order to qualify for the twelve (12) months guarantee the student(s) using the "Kinetic Education" software MUST as a minimum requirement
 - * Use the Kinetic Education mathematics software for a minimum of Thirty Minutes, Three Times a week for 48 (forty eight) weeks of the 52 (fifty two) weeks (one year) following installation.
 - * Send reports in on monthly basis via upload or post facility to Kinetic Education Tutor Support team.
 - * Complete lessons relevant to school work and all lessons recommended by the Kinetic Education Tutor Support team.
 - * Provide evidence that they have failed to gain mathematical knowledge by comparing past and current reports.
- (2) The 12 month money back guarantee commences from the date of installation of the Kinetic Education software on to the customer's designated computer system.
- (3) The 12 month money back guarantee becomes immediately void if the student does not adhere to the minimum requirements stipulated for using the Kinetic Education mathematics software. The onus and responsibility for proving that the student met the minimum requirements for the twelve (12) month money back guarantee is with the customer solely and exclusively.

Free Software Updates

Kinetic Education (Aust) Pty Ltd offers the purchaser Free Software updates with regard to the product. If the department of Education Syllabus changes you are entitled to receive FREE updates to Kinetic Education software, as and when these become available. Notice of availability will be posted on the website: www.yourlearningadvantage.com.

6 Year Replacement Warranty

The Company warrants the Software Product for a period of 6 years and will immediately replace for the Purchaser any Software Product, which is found to be defective. The defect must be found to be a manufacturing defect before the Software Product is replaced. The Purchaser agrees that any defect caused by the Purchaser will not warrant replacement of the Product.

Name of Customer: _____ Name of Student: _____

for and on behalf of Kinetic Education: _____ Date: _____

